



TERMS & CONDITIONS

440.563.3263 | Monday – Friday 8:00am – 3:00pm | orders@bissellmaplefarm.com

Order Size:

The minimum order value is \$350.00. The minimum reorder value is \$150.00.

Sample Policy:

Samples are available in three offerings: 12 oz Dark Robust, 12 oz Amber Rich, or 12.7 oz Bourbon Barrel Aged Maple Syrup. These can be purchased for 50% off of the wholesale value.

Payment Terms:

Bissell Maple Farm accepts all major credit cards for new customer orders. Customers can apply for terms by sending three vendor references. Net30 terms are available for approved customers. Invoices are emailed at order confirmation. A finance charge of 3% per month will be added to any invoices not paid within 60 days.

Shipping Terms:

Bissell Maple Farm ships FOB. Please note any special shipping requirements when order is placed. Orders will be filled within 3 days for in-stock items. Please anticipate 5-7 business days for delivery using ground services.

All sales are final, and no returns will be accepted. Any damage must be reported within 5 days of receipt.

Damages:

All damages must be reported within 5 days of delivery and must be documented with photos of damaged pallets, packaging, or shipping materials. For freight shipments, in addition to the previous statement, all damages must be listed on the bill of lading.